

# Project Highlight Report

## Pensions Committee



|                      |  |                        |            |
|----------------------|--|------------------------|------------|
| <b>Project Name:</b> | Pensions Dashboard                             | <b>Report Number:</b>  | 003        |
| <b>Period</b>        | February 2025                                  | <b>Date Completed:</b> | 24/02/2025 |
| <b>Completed By:</b> | Jake Glover<br>Senior Pensions Project Officer |                        |            |

|                                       |                 |
|---------------------------------------|-----------------|
| <b>TREND SINCE LAST REPORT</b>        | <b>On Track</b> |
| <b>CURRENT STATUS</b>                 | <b>Green</b>    |
| <b>EXPECTED STATUS AT NEXT REVIEW</b> | <b>Green</b>    |

| <b>Progress so far</b><br>The following activities have taken place:   | <b>Planned work for next month and beyond</b><br>Activities planned for March are:  |
|--|---|
| <ul style="list-style-type: none"> <li>• An ISP (Integrated Service Provider) has been procured and signed off by Legal.</li> <li>• Monthly meetings are in place for the Pensions Admin Manager, Team Leaders and Senior Pensions Project Officer.</li> <li>• Vicky, Pensions Admin Manager and Jake, Senior Pensions Project Officer have started completed all the required invitation to tender documentation and this has been released to providers.</li> <li>• Risks, Issues and Decisions reviewed at November project catch-up.</li> <li>• Member Data Tools Invitation to Further Competition to run until 28<sup>th</sup> November for providers to submit bids for each lot.</li> <li>• Review provider bids for Member Data Tools and carry out scoring. Contract to be awarded 18/12/24.</li> <li>• Contract awarded to Heywood Pension Technologies for the data tools software.</li> </ul> | <ul style="list-style-type: none"> <li>• Complete User Acceptance Testing (UAT) for phase 1 implementation of the ISP.</li> <li>• Project kick-off call booked for 6<sup>th</sup> March for the Data Tools implementation project.</li> <li>• Overarching Dashboards project catch-up planned for 17<sup>th</sup> March.</li> </ul> |

| Slippage and Remedial Action  |  |          |               |
|---|--|----------|---------------|
| <ul style="list-style-type: none"> <li>N/A - no project slippage to date</li> </ul> |  |          |               |
| Key Risks and Issues  |  |          |               |
| R/I   | Detail   | Rating   | Open / Closed |
| R   | Suitable ISP is not obtained and so can not connect to dashboard   | Very Low | Closed        |
| R   | Data quality is low, leading to poor matching criteria and members having to contact the fund to find their pension (rather than finding it directly through the dashboards) | Low      | Open          |
| R   | Procurement of new tracing and mortality screening provider (gap in service as current provider current ends in September)   | Very Low | Closed        |
| I   | Decide on implementation dates   | N/A      | Open          |
| I   | How do we resource queries from Dashboard to reduce the team being overwhelmed and to meet required timescales   | N/A      | Open          |
| I   | What to use for Find Data and how AVC information will be accessed   | N/A      | Open          |
| R   | ISP connection deadline not met  | Low      | Open          |
| R   | Having adequate resource to deal with any additional work created  | Medium   | Open          |

## High Level Milestones

| Action                    | Date Completed / Target Date | Status   | Comments                                  |
|---------------------------|------------------------------|----------|---|
| Procure ISP               | 19/08/2024                   | Complete | ISP procured and approved.                |
| Data Tools Procurement    | February 2025                | Complete | Procurement complete and contract awarded |
| ISP UAT                   | March 2025                   | On Track |   |
| Data Tools Implementation | March/April 2025             | On Track |   |